

Date Submitted _____
Staff Initials/Branch _____

Review of Incorrectly Filtered Websites

This form is used to identify mistakes that have been made in the Internet filter, not to request change in library policy. Please consider the profiles and what sites are supposed to be accessible from each before submitting it. More information about the profiles is on the back of this form.

Please complete the form and turn it in to a staff member at any of our branches. The library management will review any website addresses that members submit for review and determine what changes, if any, can be made in our filters. A decision will be made within 30 days. Incomplete submissions cannot be reviewed.

Please list the website(s) we should review with a short justification for the change you want (Please enter the Internet address, not the title):

Address _____

Should be: Blocked Unblocked

Why? _____

Address _____

Should be: Blocked Unblocked

Why? _____

Additional websites can be submitted on this form by attaching additional paper.

Name of Patron: _____

Library card #: _____

For notification of the decision please contact patron by:

Email

My email address is _____

Letter

My address is _____

None

Patron will call the library at 423-757-5310, to hear decision.

About Computer Use in the Library

Our Library Mission...

is to inform, enrich, and empower the community by being the best choice to access a vast array of ideas and information. In terms of the Internet, we try to accomplish this in three ways.

First, by seeking out and purchasing access to the highest quality databases we can find. EbscoHost Masterfile Premier offers 24/7 full text access to thousands of quality magazines and reports. Their BusinessSource Premier does the same for business and management publications. Last year, our patrons conducted over 19,000 searches in these two products, and downloaded over 10,000 full-text articles.

Second, we create web pathfinders for high-demand subjects so that the best websites are highlighted in our catalog. We seek out and publish guides to the best information available on the Internet. If we have researched it, our website consistently offers the quickest and highest quality answer available.

Third, we seek to break down barriers to equal access in our buildings. Public libraries are built around sharing access to high demand items such as material for school assignments or computers.

Finally, we try to discourage Internet behavior that has nothing to do with our mission of providing quality information. Bandwidth is as important a shared commodity as the computer itself. Just a few individuals in social networking sites can cripple the Internet experience for everyone else. Our new computer profiles will emphasize relatively low bandwidth information seeking, and de-emphasize content we normally block as outside our mission and our ethics.

The Internet

The Library provides Internet access in keeping with its mission of serving the community by making materials and services available to all residents. To enable all users to have access to the computer, the Library reserves the right to enforce time limits of 15 minutes. For more information about the library's policy position regarding the Internet, ask to see [Internet Guidelines](#) on our website.

New Computer Profiles

Catalog Computers (Green label):

These computers will bring up any link or page from our website, including the research databases. There is no library card requirement or time limit on these computers.

General Access (Blue label):

A library card or guest card is required to log onto a general access computer. Any site whose purpose is part of the library's mission is available. Patrons may use one of these for two 60 minute sessions per day. The filters will not be deactivated.

15 Minute Access (Red label):

Patrons may use these computers for any activity that is not illegal except for games and chat. A library card or guest card is required and, depending on demand, access may be granted for a maximum of eight fifteen-minute reservations per day.

Access For Children (Orange label):

These are for use by children only. The filters are stricter and will not be deactivated.